Resolution No.: AC/II/(23-24).2.RUA10

S. P. Mandali's Ramnarain Ruia Autonomous College

(Affiliated to University of Mumbai)



Syllabus for

Program: F.Y.B.A.

Program Code: (RUAPSY)

(As per the guidelines of National Education Policy 2020-Academic year 2024-25)

(Choice based Credit System)



GRADUATE ATTRIBUTES

S. P. Mandali's Ramnarain Ruia Autonomous College has adopted the Outcome Based Education model to make its arts graduates globally competent and capable of advancing in their careers. The Bachelors Program in Arts also encourages students to reflect on the broader purpose of their education.

GA	GA Description
	A student completing Bachelor's Degree in Arts program will be able to:
GA 1	Demonstrate understanding and skills of application of knowledge of historical and
	contemporary issues in the social and linguistic settings with a transdisciplinary
	perspective to make an informed judgement.
GA 2	Analyse and evaluate theories of individual and social behaviour in the familiar contexts
	and extrapolate to unfamiliar contexts in order to resolve contemporary issues.
GA 3	Effectively and ethically use concepts, vocabularies, methods and modern technologies
	in human sciences to make meaningful contribution in creation of information and its
	effective dissemination
GA 4	Explore critical issues, ideas, phenomena and debates to define problems or to
	formulate hypotheses; as well as analyze evidences to formulate an opinion, identify
	strategies, evaluate outcomes, draw conclusions and/or develop and implement
	solutions.
GA 5	Demonstrate oral and written proficiency to analyse and synthesise information and
	apply a set of cognitive, affective, and behavioural skills to work individually and with
	diverse groups to foster personal growth and better appreciate the diverse social world
	in which we live.
GA 6	Develop a clear understanding of social institutional structures, systems, procedures,
	and policies existing across cultures, and interpret, compare and contrast ideas in
	diverse social- cultural contexts, to engage reasonably with diverse groups.
GA 7	React thoughtfully with emotional and moral competence to forms of expressive direct
	action and apply social strategies toward eradicating threats to a democratic society
0	and a healthy planet.
GA 8	Articulate and apply values, principles, and ideals to the current societal challenges by
	integrating management and leadership skills to enhance the quality of life in the civic
	community through actions that enrich individual lives and benefit the community.



PROGRAM OUTCOMES

РО	Description
	A student completing Bachelor's Degree in Arts program in the subject of Psychology will be able to:
PO 1	Understand and appreciate the framework of morality in the Indian and western context
PO 2	Critically analyze daily life situations and problems and come up with efficient solutions
PO 3	Comprehend the underlying moral dimensions of any given situation, analyze them and make morally sound judgements
PO 4	Appreciate the deep-rooted heritage of Indian and Western philosophical thought and its influence on the society.
PO 5	Imbibe the values of tolerance, secularism, acceptance, objectivity and respect to other people's faiths, beliefs, opinions and different.
PO 6	Cultivate a spirit of rationality and logical thinking by enhancing argumentative and analytical skills involved in philosophical reasoning.
PO 7	Bring various theoretical and philosophical concepts to the realm of reality and learn their implications to real life.
PO 8	Develop an ethical understanding about different contemporary issues concerning the current society.



CREDIT STRUCTURE BA

Semeste r	Subje	ct 1 DS	Subjec t 2	GE/ OE course (Across disciplines	Vocational and Skill Enhancemen t Course	Ability Enhancement Course/ VEC/IKS	OJT/FP/CEPCC , RP	Total Credits		
	DSC	E)	(VSC) & SEC	Course, (20)				
1	4		4	4 (2*2)	VSC-2 + SEC -2	AEC- 2 (CSK) + VEC- 2 (Understandin g India) + IKS-2	S	22		
2	4		4	4 (2*2)	VSC-2 + SEC -2	AEC-2 (CSK)+ VEC-2 (Env Sc)	CC-2	22		
Total	8		8	8	8	10	2	44		
Exit opt	Exit option: award of UG certificate in Major with 44 credits and an additional 4 credit Core NSQF course/ Internship or Continue with Major and Minor									
3	Majo r 8		Minor 4	2	VSC-2	AEC-2 MIL	FP -2, CC-2	22		
4	Majo r 8	O	Minor 4	2	SEC-2	AEC-2 MIL	CEP-2, CC-2	22		
Total	16		8	4	4	4	8	44		
Exit op	tion: awa		-	_		and an additional Major and Minor	4 credit Core N	ISQF		
5	DSC 12	DS E	Minor		VSC-2-Maj or		CEP/FP-2	22		



6	DSC 12	DS E 4	Minor 2				OJT-4	22
Total	24	8	4		2		6	44
	Exit option: award of UG Degree in Major with 132 credits or Continue with Major for Honours/ Research							

CREDIT STRUCTURE BA

Semeste	Subject 1		GE/ OE course		Vocational and Skill	Ability	OJT/FP/CEPCC	Total
r	DSC	DS E	Subjec t 2	(Across disciplines)	Enhancemen t Course (VSC) & SEC	Enhancement Course/ VEC/IKS	, RP	Credits
1	4		4	4 (2*2)	VSC-2 + SEC -2	AEC- 2 (CSK) + VEC- 2 (Env Sc.) + IKS-2		22
2	4		4	4 (2*2)	VSC-2 + SEC-2	AEC-2 (CSK)+ VEC-2 (Understandin g India)	CC-2	22
Total	8		8	8	8	10	2	44
Exit opt	Exit option: award of UG certificate in Major with 44 credits and an additional 4 credit Core NSQF course/ Internship or Continue with Major and Minor							
3	Majo r 8		Minor 4	2	VSC-2	AEC-2 MIL	FP -2, CC-2	22
4	Majo r 8		Minor 4	2	SEC-2	AEC-2 MIL	CEP-2, CC-2	22
Total	16		8	4	4	4	8	44



5 DSC DS Minor 12 E 4 2 OJT-4 6 DSC DS Minor 12 E 4 2 OJT-4 Total 24 8 4 2 6 Exit option: award of UG Degree in Major with 132 credits or Continue with Major for Honours/ Research
Total 24 8 4 2 6 Exit option: award of UG Degree in Major with 132 credits or Continue with Major for Honours/ Research
Exit option: award of UG Degree in Major with 132 credits or Continue with Major for Honours/ Research
Major for Honours/ Research
Ruia



Course Code: RUASECPSY.O101

Course Title: Listening Skills

Type of Course: Skill-Enhancement Course

Academic year 2024-25

COURSE OUTCOMES:

COURSE	DESCRIPTION
OUTCOME	A student completing this course will be able to:
CO 1	To describe the basic characteristics of a good listener
CO 2	To explain the importance of listening skills
CO 3	To compare between active and distracted listening
CO 4	To describe the importance of body language and questioning technique essential for active listening

DETAILED SYLLABUS



Course Code	Uni t	Course/ Unit Title	Credits/ Hours
RUASECPSY.0101		Essential skills for Psychology- Listening Skills	2
	I	Basics of listening skills	15
		a) What does it mean to be a good listener	Ò
		and how it is important in Psychology	
		b) Communication blockers: why don't	
		people listen)
		c) How to become a better listener: active v/s distracted listening	
	II	Active listening techniques	15
		a) Active listening: Suspending our own	
		needs, keeping the prejudices aside	
		b) Body language and questioning	
		techniques while listening	
		c) Active listening exercises	

References:

- William R. Miller, Listening well: The Art of Empathic Understanding, WIPF & STOCK, 2018
- Michael P. Nicholas and Martha B. Straus, The Lost Art of Listening: how learning to listen can improve relationships, Third Edition, The Guilford Press, 1995 (originally published)
- Debra Worthington and Margaret Fitch-Hauser, *Listening: Processes, Functions and Competency*, Pearson Education, 2011.

Modality of Assessment: Skill-Enhancement Course (2 Credit Theory Course for BA)



A) Internal Assessment- 40%- 20 Marks

Sr No	Evaluation type	Marks
1	Class Test/ Project / Assignment / Presentation	20

B) External Examination (Semester End)- 60%- 30 Marks Semester End Theory Examination:

- 1. Duration The duration for these examinations shall be of **One hour**
- 2. Theory question paper pattern:

Paper Pattern:

Question	Options	Marks	Questions Based on
1	A or B	15	Unit I
2	A or B	15	Unit II
	TOTAL	30	

Sr.	No. Of	Total	Internal	Internal	Sem	Sem end	Sem end
no.	credit	marks	assessment	assessment	end	pattern	duration



1. 4 100 40 a) 1 Class Test of 20 Marks b) 1 Assignment of 20 Marks Cach Seach 2 1 hr. Questions of 15 Marks Each 20 Marks Cach Seach 3 Questions of 10 Marks each 3 Questions of 10 Marks each 3 Questions of 10 Marks each 10 Ma				mark	pattern	marks		
Assignment/ Open Book Test Questions of 15 marks each/ 3 Questions of 10 Marks each	1.	4	100	40	Test of 20 Marks b) 1 Assignment	60	Questions of 15 Marks	2 hr.
annarain Puila Puitonon	2.	2	50	20	Assignment/ Open Book	30	Questions of 15 marks each/ 3 Questions of 10 Marks	1 hr.
annarain Puila Alva			•		20%	orni		
			No.	62				
	2							



Course Title: Interviewing Skills

Type of Course: Skill-Enhancement Course

Academic year 2024-25

COURSE OUTCOMES:

COURSE	DESCRIPTION
OUTCOME	A student completing this course will be able to:
CO 1	To explain the importance of interviewing in the field of psychology.
CO 2	To summarize the detailed process of interviewing.
CO 3	To discuss the process of note taking and documentation of the interview.
CO 4	To explain the essential characteristics of the interviewer.
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	DETAILED SYLLABUS

DETAILED SYLLABUS



Course Code	Unit	Course/ Unit Title	Credits/ Hours
RUASECPSY.E111		Essential skills for Psychology- Interviewing Skills	2
	I	Basics of Interviewing Skills	15
		a) Interviewing for counselling: Why do	
		we interview and how do we interview	110-
		b) Preparations for interview: how to	
		prepare mentally, opening	
		communication	
		c) Confidentiality, warmth, genuineness	
	II	Techniques of Interviewing	15
		a) Types of interviews	
		b) Notes taking and documentation of the	
		interview	
		c) Listening responses during interview:	
		clarification, paraphrasing,	
		summarization	

References:

- Tracy Prout and Melanie Wadkins, Essential Interviewing and counselling Skills: An Integrated Approach to Practice, Springer Publishing Company, 2014.
- Michel Hersen and Vincent B. Van Hasselt, Basic Interviewing: A Practical Guide for Counsellors and Clinicians, Psychology Press, 1998.
- Allen V. Ivey, Mary Bradford Ivey and Carlos P. Zalaquett, International Interviewing and Counselling: Facilitating Client Development in a Multicultural Society, Brooks/Cole cengage learning, 1983.



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Sr No	Evaluation type	Marks
1	Class Test/ Project / Assignment / Presentation	20

B) External Examination (Semester End)- 60%- 30 Marks Semester End Theory Examination:

- 1. Duration The duration for these examinations shall be of **One hour**
- 2. Theory question paper pattern:

Paper Pattern:

Question	Options	Marks	Questions Based on
1	A or B	15	Unit I
2	A or B	15	Unit II
	TOTAL	30	



1.410040a) 1 Class Test of 2060Four Questions of		pattern	Sem end marks	Internal assessment pattern	Internal assessment mark	Total marks	No. Of credit	Sr. no.
Marks b) 1 Assignment of 20 Marks	2 h	Questions of 15 Marks	60	Test of 20 Marks b) 1 Assignment	40	100	4	1.
2. 2 50 Class Test/ Assignment/ Open Book Test Questions of 15 marks each/ 3 Questions of 10 Marks each	1 hi	Questions of 15 marks each/ 3 Questions of 10 Marks	30	Assignment/ Open Book	20	50	2	2.